

## **Parent(s) Information:**

| NAME(S):                  |                              |                                   |                                       |
|---------------------------|------------------------------|-----------------------------------|---------------------------------------|
| ADDRESS:                  |                              |                                   |                                       |
| CITY/STATE/ZIP:           |                              |                                   |                                       |
| HOME PHONE:               |                              | CELL PHONE:                       |                                       |
| WORK PHONE:               |                              | E-MAIL:                           |                                       |
| Pet Information           | :                            |                                   |                                       |
| NAME:                     |                              | BREED:                            |                                       |
| COLOR:                    |                              | BDAY (MM/DDYYYY):                 | Age:                                  |
| MALE / FEMALE             | SPAYED / NEUTERED:           | YES / NO                          |                                       |
| Health Concerns/Sp        | ecial Needs/Allergies:       |                                   |                                       |
|                           |                              |                                   |                                       |
| <b>Emergency Contac</b>   | t Information (Family or Fi  | riend):                           |                                       |
| NAME:                     |                              |                                   |                                       |
|                           | CITY/STATE/ZIP:              |                                   |                                       |
| <b>Veterinary Informa</b> | ition:                       |                                   |                                       |
| NAME:                     |                              |                                   |                                       |
| PHONE:                    | C                            | ITY/STATE/ZIP:                    |                                       |
| Every Client must re      | ad and sign Fire Hydrant Lai | ne's Policy Agreement prior to an | ny grooming services being performed. |

### **PAYMENT INFO**

Payment is due at time of service. Fire Hydrant Lane accepts cash, check or card. Checks returned NSF WILL incur a fee of \$30, plus any fee my bank may charge. No further service will be provided until fee is paid.

Client hereby entrusts pet(s) to Fire Hydrant Lane (noted as Fire Hydrant Lane hereafter) for the purpose of grooming services.

#### **CANCELLATION POLICY/NO SHOW/TRIP FEE**

In the event that an appointment needs to be rescheduled or canceled, Fire Hydrant Lane requests that you let us know at least 24 hours in advance of the scheduled appointment. Failure to alert us to cancellation will result in a \$40 appointment fee per scheduled pet. We do however, realize that life events happen, and at times it is impossible to provide a 24 hour notice. In this case, we will waive the \$40 appointment fee for the FIRST missed appointment ONLY. There will be no exceptions to this.

## **CURRENT VACCINATIONS/VETERINARY INFORMATION**

Your pet's safety is first at Fire Hydrant Lane. We require a current rabies vaccination expiration date before any grooming services will be performed. Proof of Rabies Vaccination shall be provided to Fire Hydrant Lane upon request as well as current Veterinarian information.

#### SAFETY/DOG BEHAVIOR

Aggressive dogs WILL NOT BE GROOMED. This includes if a dog becomes aggressive after the grooming has started. If you have an aggressive dog and you fail to make Fire Hydrant Lane Mobile Pet Grooming, LLC aware of this, please understand that you will be responsible for any medical fees incurred if the groomer is injured while grooming your pet.

### **PRE-EXISTING CONDITIONS**

Fire Hydrant Lane strives to ensure that our customers are satisfied with our work. We will do our best to learn about your dogs' temperament, coat, and any concerns that may affect the results of grooming prior to a scheduled appointment. We ask that you be open and honest about any health issues, parasites, or matted coats during our visit. Failure to disclose such issues could result in an additional \$40 charge to complete the grooming of your loved one. In the best interest of your pet, Client designates Fire Hydrant Lane, as agent and understands that if Fire Hydrant Lane is unable to contact Client first, then Fire Hydrant Lane, in its sole discretion, may engage the services of a veterinarian at Client's expense.

#### PRIVACY

Fire Hydrant Lane will not share information about you or your pet including mailing list and advertising agencies. We do however reserve the right to email or call you regarding upcoming appointments or offers.

Fire Hydrant Lane may ask permission to take and post photographs of your groomed loved one. If you consent to this, we will

provide you with a copy of the photo as well if desired.

Client affirms they are the rightful legal owner, or care giver to the pet for which services are rendered.

I, the undersigned, understand and agree to the above terms for the grooming and maintenance of my pet(s). In consideration of the grooming services, I agree to hold Fire Hydrant Lane harmless from any and all damage, loss, or claims to pet, personal or real property. I acknowledge that the interpretation of this provision is to be read in the broadest sense possible and encompasses any real or proceeded negligence and all acts performed reasonable within the scope of service by Fire Hydrant Lane, its agents, its employees or representatives. The terms, special services or handling shall include but are not limited to emergency veterinarian services in the event I am not available.

I authorize Fire Hydrant Lane and/or agent thereof to act as my agent in the event emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages, loss or claim shall include, but not be limited to death, injury, or shock. Said pre-existing conditions shall include, but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or medical conditions.

I, the undersigned, have read, understand and agree to the above terms and my rights and obligations for grooming and maintenance as stated in the agreement for the services of pet grooming through Fire Hydrant Lane.

| Clients Name (print) | Date |
|----------------------|------|
|                      |      |
|                      |      |
| Clients Signature    |      |

# Fire Hydrant Lane

Mobile Dog Grooming

720-453-3729
FireHydrantLane.com

Let the Groomer Come to You!

